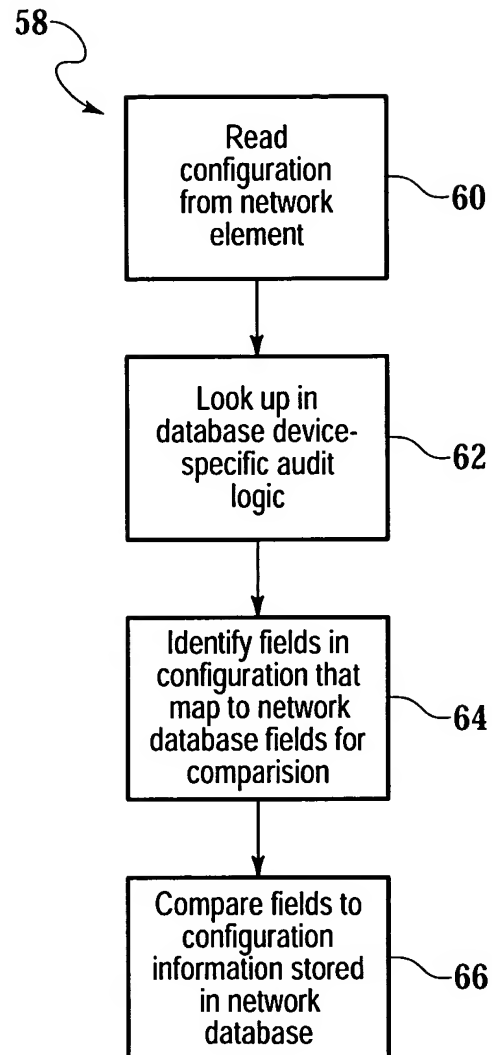
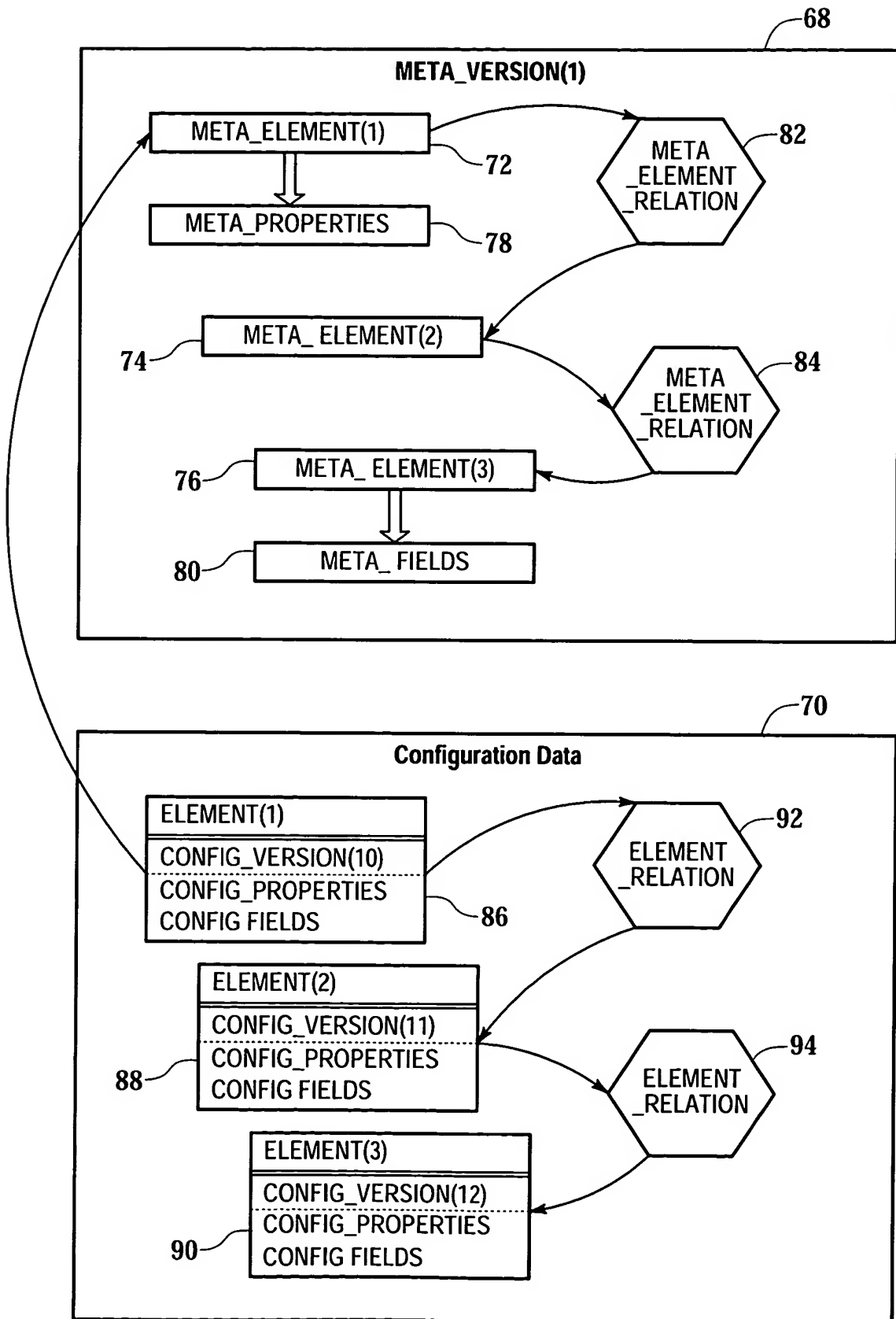
**Fig.2****Fig.3**

**Fig.4**

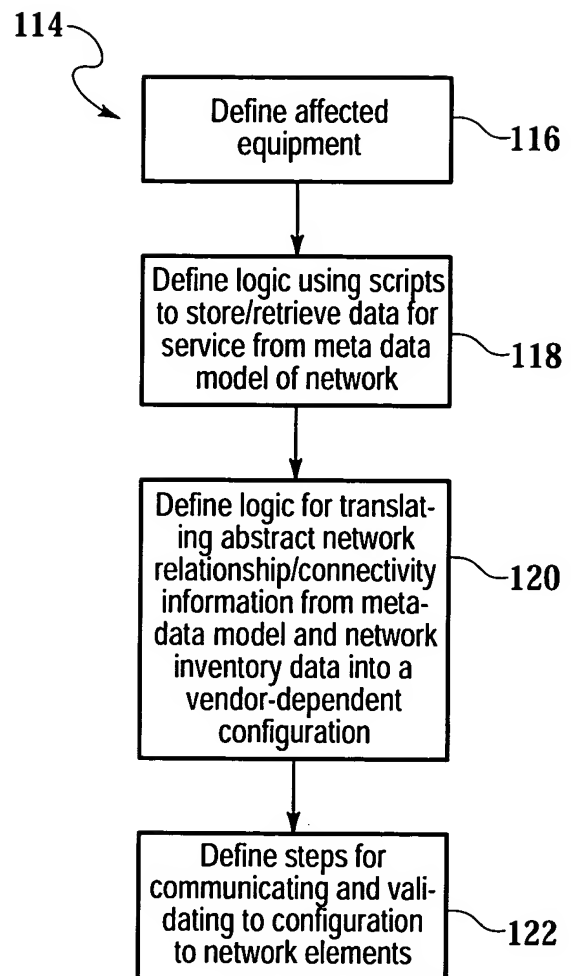
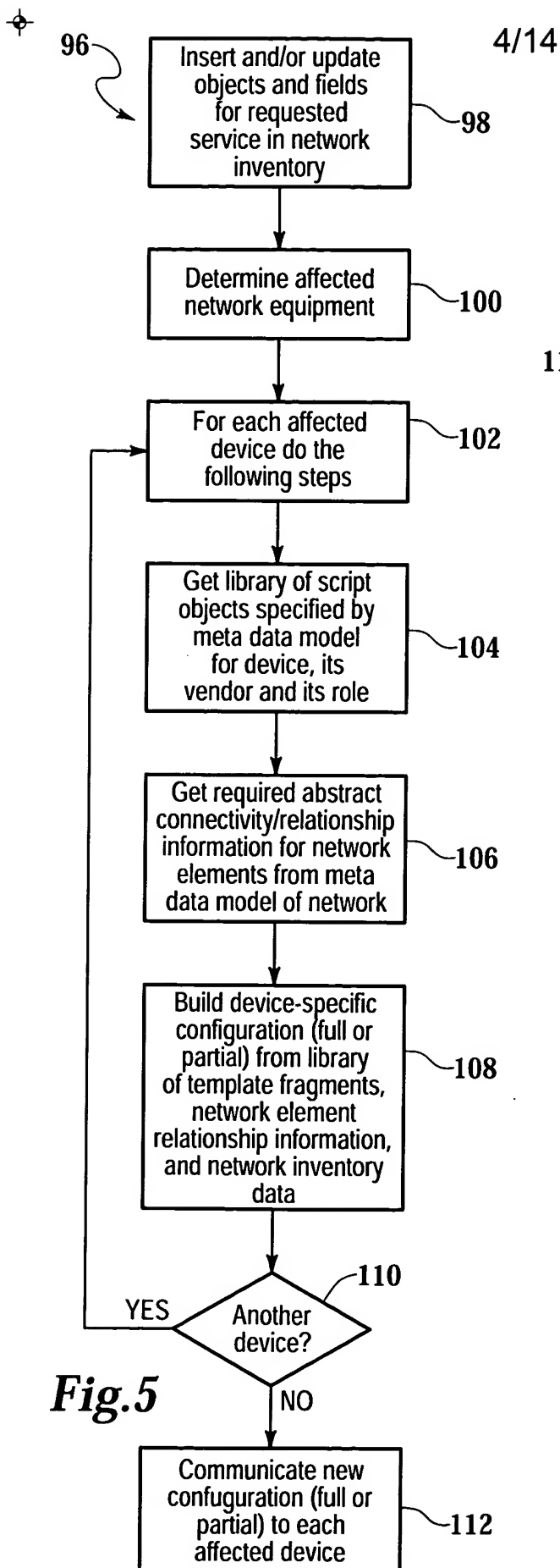
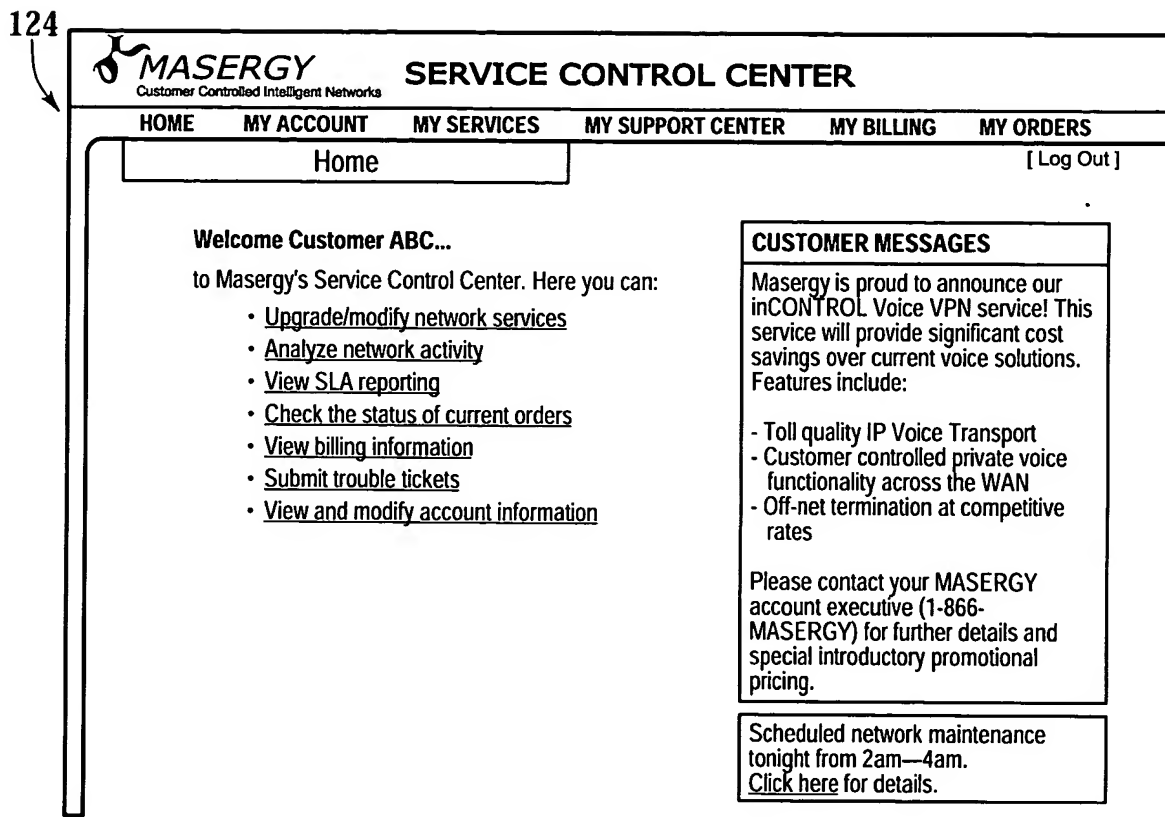


Fig.6

**Fig.7**

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MASERGY
Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

HOME MY ACCOUNT MY SERVICES MY SUPPORT CENTER MY BILLING MY ORDERS

My Services [Log Out]

Services Summary

SERVICES SUMMARY

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Modify Services

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7978 CAMDEN DRIVE—DALLAS, TX

Service ID	Service	Details	Bandwidth	
MS000020	InCONTROL IP	Type: T3 Encapsulation: PPP Ded. Option: Shared	9 Mbps	MODIFY
▶ MS000022	InCONTROL Link <i>From Service ID: MS000020 To Service ID: MS000030</i>	Plane: Reserved DLCI: Billing Method: Metered	128 Kbps	MODIFY
▶ MS000024	InCONTROL Voice	Bandwidth Cap: 512 Kbps Billing Method: Metered	512 Kbps	MODIFY
▶ MS000025	InCONTROL Video	Bandwidth Cap: 6 Mbps Billing Method: Flat Rate	6 Mbps	MODIFY

1512 LOCUST HIGHWAY—DALLAS, TX


Service ID	Service	Details	Bandwidth	
MS000030	Access Circuit	Type: T3 Encapsulation: Frame Ded. Option: Shared	45 Mbps	MODIFY
▶ MS000032	InCONTROL Link <i>From Service ID: MS000030 To Service ID: MS000040</i>	Plane: Normal DLCI: Billing Method: Flat Rate	0 Kbps	MODIFY

6018 REED ROAD—DALLAS, TX

Service ID	Service	Details	Bandwidth	
MS000040	InCONTROL IP	Type: OC3 Encapsulation: PPP Ded. Option: Dedicated	60 Mbps	MODIFY
▶ MS000043	InCONTROL Voice	Bandwidth Cap: 1.5 Mbps Billing Method: Metered	1.5 Mbps	MODIFY

Fig.8

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SERVICE CONTROL CENTER

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T3 For InCONTROL IP / Service ID: MS000020

[Modify Services](#)
[Modify Tier](#)

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[Add inCONTROL Link](#)


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[Add inCONTROL Video](#)

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Fig.9A

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SERVICE CONTROL CENTER

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[MY SUPPORT CENTER](#)
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[MY ORDERS](#)

[My Services](#)
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[ADD inCONTROL Link](#)

[Search](#)

[Modify Services](#)

Site A Location:

Service ID: MS000020
7978 Camden Drive
Dallas, TX

Site B Location:

Select a Site:

Cancel

Continue

[Manage Network](#)

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Fig.9B

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 **MASERGY**
Customer Controlled Intelligent Networks

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Maintenance
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ADD inCONTROL Link

Site A:Service ID: MS000020
7978 Camden Drive
Dallas, TX

Site A WAN IP Address: (i.e., 999.999.999.999/99)

Site B:Service ID: MS000020
1512 Locust Highway
Dallas, TX

Site B WAN IP Address: (i.e., 999.999.999.999/99)

Service Plane:

CSIR:

If you are ordering an inCONTROL Link with Service Plane of type VIDEO, then you must select one of the billing options below.

Billing Option:


* Metered usage is charged on a per gigabit rate for the total of sent and received video grade traffic.

CancelContinue

Fig.9C

9/14

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**MASERGY**
Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

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My Services [Log Out]

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ADD inCONTROL Link

In order to complete your request to add an inCONTROL Link, we need to verify the following information:

Order information for inCONTROL Link:

Service:	inCONTROL Link
Site A:	Service ID: MS000020 7978 Camden Drive Dallas, TX
Site B:	Service ID: MS000020 1512 Locust Highway Dallas, TX
Service Plane:	Reserved
CSIR:	128 Kbps
Billing Option:	Metered

New Charges


<input type="text" value="Site A Location"/>	
Final inCONTROL Link Monthly Fee	\$250.00
<input type="text" value="Site B Location"/>	
Final inCONTROL Link Monthly Fee	\$250.00
Total Monthly Fee for inCONTROL Link \$500.00	

Please note: By submitting this form, you will be changing your service with Masergy. Once you submit this change, you will have to wait 24 hours until you can make any additional modifications that change the billing for this service. The monthly fee(s) listed above will be applied and reflected in your next invoice.

If all of the information above is correct, then submit your order.

Fig.9D

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MASERGY
Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

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My Services [Log Out]

Services Summary **ADD inCONTROL Voice**

Search Service Location: Service ID: MS000020
7978 Camden Drive
Dallas, TX

Modify Services Add to inCONTROL IP: Service ID: MS000020
Service Type: Access Circuit with inCONTROL IP

Manage Network Bandwidth Cap: Please select a bandwidth: ▼

View Usage Contract Term: 12 months ▼

View CDRs Billing Option: ☒ Metered ☐ Flat Rate

Service Levels

Maintenance


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* Metered usage is charged on a per gigabit rate for the total of sent and received video grade traffic.

Next Cancel

Fig.10A

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 **MASERGY**
Customer Controlled Intelligent Networks

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ADD inCONTROL Voice
In order to complete your request to add an inCONTROL Voice, we need to verify the following information:
Order information for inCONTROL Voice:
Service: inCONTROL Voice
Location: 7978 Camden Drive
Dallas, TX
inCONTROL IP Information: Service ID: MS000020
Service Type: Access Circuit with inCONTROL IP
Bandwidth Cap: 512 Kbps
Contract Term: 24 months
Billing Option: Metered

New Charges
inCONTROL Voice
Monthly Fee \$1,000.00
Discount 25%
Final Monthly Fee \$750.00


Please note: By submitting this form, you will be adding inCONTROL Voice to your services with Masergy. Once you add inCONTROL Voice, you will have to wait 24 hours before you can modify or delete this service. The monthly fee(s) listed above will be applied and reflected in your next invoice.

If all of the information above is correct, then submit your order.

SubmitCancel

Fig.10B

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MASERGY
 Customer Controlled Intelligent Networks

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[Services Summary](#)

MODIFY SERVICES

[Search](#)

Service ID: MS000024

[Modify Services](#)

Service: inCONTROL Voice

[Manage Network](#)

[Modify Voice Bandwidth Cap](#)

[View Usage](#)

[Modify Billing Option](#)

[View CDRs](#)

[Delete inCONTROL Voice](#)

[Service Levels](#)

[Add Phone Numbers](#)

[Maintenance](#)

[Modify Phone Numbers](#)

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
[Delete Phone Numbers](#)

[Manage Private Dialing Plan](#)

This function is only supported when logged directly into the Masergy network.
Contact Customer Service at 1-877-4MASERGY if you have any questions.

Fig.11A

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MASERGY
 Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

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MODIFY inCONTROL Voice IP

[Search](#)

Service ID: MS000024

[Modify Services](#)

Service: inCONTROL Voice

[Manage Network](#)

Site Location: 7978 Camden Drive
Dallas, TX

[View Usage](#)

inCONTROL IP Information: Service ID: MS000020
Service Type: Access Circuit with inCONTROL IP

[View CDRs](#)

Contract Term: 24 months

[Service Levels](#)

Bandwidth Cap: 512 Kbps

[Maintenance](#)

[Home](#)

Fig.11B

MASERGY
Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

HOME MY ACCOUNT MY SERVICES MY SUPPORT CENTER MY BILLING MY ORDERS

My Services [Log Out]

Services Summary

Search Site ID: MS000020

Modify Services Address: 7879 Camden Drive
Dallas, TX

Manage Network
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ADD PHONE NUMBERS

To add additional phone numbers, you can:

1. Submit a file with a block of phone numbers in ??? format:

OR

2. Submit a range of phone numbers:

NPA NXX Starting Number Ending Number International National

☐ Yes ☐ No ☐ Yes ☐ No

OR

3. Submit a single phone number:

NPA NXX Number International National

☐ Yes ☐ No ☐ Yes ☐ No

Fig.11C

MASERGY
Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

HOME MY ACCOUNT MY SERVICES MY SUPPORT CENTER MY BILLING MY ORDERS

My Services [Log Out]

Services Summary

Search Service ID: MS000022

Modify Services Service: inCONTROL Link

Manage Network
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Maintenance

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MODIFY inCONTROL Link

Site A Location Site B Location Type Type

Service ID: MS000020 Service ID: MS000020
7978 Camden Drive 7978 Camden Drive
Dallas, TX Dallas, TX

Reserved 128 Kbps

If you are changing the Service Plane to VIDEO, then you must select one of the billing options below.

Billing Option: Metered

* Metered usage is charged on a per gigabit rate for the total of sent and received video grade traffic.

Fig.12

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MASERGY
Customer Controlled Intelligent Networks

SERVICE CONTROL CENTER

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My Services [Log Out]

Services Summary

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VIEW NETWORK ACTIVITY

T3 for inCONTROL IP / Service ID: MS000020

View your network activity by type of traffic and/or a time interval.

1. Select the type of traffic you want to view:

☐ Normal Traffic (Inbound, Outbound)

☐ Priority Traffic (Inbound, Outbound)

☐ Reserved Traffic (Inbound, Outbound)

☐ MS000022 inCONTROL Link (Inbound, Outbound)

☐ MS000024 inCONTROL Voice IP (Inbound, Outbound)

☐ MS000025 inCONTROL Video (Inbound, Outbound)

☐ Total Traffic (Inbound, Outbound)

2. Select a time interval:

Daily

Enter a date:
(8/19/2001 to 6/28/2002 *)

Date Range

to
(8/19/2001 to 6/28/2002 *)

Monthly

Select a month:

Year to Date

As of: 6/28/2002

* Date must be in mm/dd/yyyy format.

Fig.13